

# FABEC SC OPS / AOG-CFSPG meeting

16 May 2023, 10:00 -15:30, Geneva Airport



| Item   | Presenter  | Presentations  | Timing        |
|--|--|--|---------------|
| <b>Welcome coffee &amp; registration</b>                       |  |  | From 09:30    |
| <b>1. Opening<br/>Setting the scene</b>                        | Urs Lauener,<br>Chair SC OPS & COO Skyguide  | Verbal INTRO   | 10:00 – 10:15 |
| <b>2. Customer Satisfaction<br/>Survey (CSS) &gt; findings</b> | Mike Shorthose, Egis UK <b>online</b>  | FABEC SCO-AOG-<br>CFSPG_Agenda item 2_CSS<br>SURVEY outcomes by EGIS     | 10:15 – 10:40 |
| <b>3. Dynamic RAD</b>  | Kris Scicluna, MUAC<br><br>Gérald Regniaud, DSNA<br><br>Claude Schmit, ANA LUX             | FABEC SCO-AOG-CFSPG_<br>Agenda item 3_RAD by<br>MUAC-DSNA-ANA            | 10:40 – 11:20 |
| <b>11:20 Coffee break (20')</b>                                |  |  |               |
| <b>4. ATM portal</b>   | Kris Scicluna, MUAC  | FABEC SCO-AOG-<br>CFSPG_Agenda item<br>4_ATM Portal by MUAC              | 11:40 – 12:15 |
| <b>12:15 Lunch (45')</b>                                       |  |  |               |
| <b>5. a. Flight planning opportunities</b>                     | Gérald Regniaud, DSNA<br><br>Peggy Devestel, Skeyes  | FABEC SCO-AOG-<br>CFSPG_Agenda item<br>5a_FRA FPL by DSNA-<br>skeyes     | 13:00 – 13:40 |
| <b>b. How can ANSPs support<br/>CFSPs?</b>                     | Craig McFarlane, co-chair CFSPG  | FABEC SCO-AOG-<br>CFSPG_Agenda item<br>5b_ANSP support CFSPG<br>by CFSPG | 13:40 – 14:00 |
| <b>14:00 Coffee break (20')</b>                                |  |  |               |
| <b>6. CDO/CCO within FABEC</b>                                 | José Daenen, LVNL<br><br>Gérald Regniaud, DSNA<br><br>Wolfram Isselmann, DFS <b>online</b> | FABEC SCO-AOG-<br>CFSPG_Agenda item 6_<br>CDO-CCO by LVNL-<br>DSNA-DFS   | 14:20 – 14:50 |
| <b>7. Communication with<br/>airlines</b>                      | Björn Tiffert, Chair AOG   | FABEC SCO-AOG-<br>CFSPG_Agenda item 7_<br>Communication by AOG           | 14:50 – 15:20 |
| <b>8. Wrap up and conclusions</b>                              | Urs Lauener, Chair SCO   | Verbal CLOSING   | 15:20 – 15:30 |
| <b>15:30 End</b>   |  |  |               |

SC OPS: FABEC Standing Committee Operations  
AOG: Airline Operations Group  
CFSPG: Computer Flightplan Service Providers Group